## Medhub

by E∀olutionIQ

Find the medical insights that matter most, faster — without sacrificing detailed context.

#### **Product overview**

EvolutionIQ's Medhub is the only Al-driven medical record synthesis tool that specializes in providing insights into patterns, conflicts, contradictions, and anomalies across medical files that could alter claim outcomes — so claims professionals can work through their claims with greater precision and efficiency, and never miss a critical detail.



### **Key benefits**

# Reduce time spent on medical file review

Medhub saves hours by summarizing high-volume medical records and presenting them in a curated, digestible format for claims professionals..

## Ensure no critical information is missed

Medhub immediately detects any potentially significant medical changes as they come in—not weeks or months later—reducing leakage & adverse development.

## Keep claims teams in control

Claims professionals keep full decision authority over medical interpretations. Plus, everything generated by Medhub's AI is traceable & auditable.

#### How it works

Medhub's human-in-the-loop insight validation process ensures claims professionals increase the efficiency of their record review process and retain full decision authority with regard to interpreting medical matters—so Al outputs always get another level of review.



STEP 1



STEP 2



STEP 3

## Medhub summarizes medical records

Medhub distills structured and unstructured data from medical records into a holistic summary.

# Medhub generates insights

Medhub highlights key medical findings that could be used to make claim decisions.

# Claims professional reviews the findings

Claims professionals are invited to validate the findings and choose how to action on each insight.

### Types of insights available

Medhub generates a host of insights on new medical information that could change the next steps, trajectory, or outcome of the claim, including:

- New diagnosis or new comorbidity
- ✓ MMI and/or permanency achievement
- ✓ Change in ongoing treatment

- ✓ Change in primary condition
- New or changed work restriction
- ✓ Conflicting provider reports of condition
- ✓ Contradictions in work status

and more

### Medhub core features

### Interactive insights dashboard

Browse new, Al-generated insights, for each incoming document, triaged by relevance.

### Dynamic claim summary

Keep your source of truth on the most important facts of the claim up-to-date with automatic claim summary updates as insights are validated.

#### Medical history table

Index, search, and filter for any data across all claim medical files.

#### **Traceability**

Get instant access to primary source documents, and trace every medical fact presented back to source with click-to-view evidence.

### How claims professionals are using Medhub

Get up to speed on a claim

Assess injury history and pre-existing conditions that could impact the claim

Track restrictions & limitations over time

Understand changes in a claimant's R&Ls and return-to-work status

Assess contradictions in medical opinions

Identify contradictions between providers and/or claimants

Improve clinical discussions

Gather relevant findings for specialist interactions

### Hear directly from our clients

Top carriers tell us Medhub is revolutionizing their claims review process.

Medhub enhances our claims professionals' ability to deeply understand their claimants' medical circumstances, and be a partner on the claimant's return-to-health journey.

#### **Amanda Staples**

Vice President, Head of Group Insurance Claims





I am able to pull Medhub up really quickly and see what has happened over the last 6 months...It gives me an immediate insight, whereas before, it might have taken me close to 30 minutes.

Senior Claims Professional, Top 10 Carrier

People spend hours summarizing records. I can free that time up to do other, more valuable decisioning work. It is a true game changer.

Head of Claims, Top 10 Carrier

EvolutionIQ is the pioneer in Al-powered claims guidance, helping injured workers return to work faster while saving millions of dollars in avoidable costs and countless years of lost productivity.